# Boyd's Creek Animal Hospital Mandatory Deposit Policy

We do require a mandatory deposit for any appointment reservation. All of our clients are highly valued here at Boyd's Creek Animal Hospital. This will serve as a guaranteed place holder, and confirm that we will be able to provide care for your pet in need.

### For any technician appointments (nail trims/anal glands/vaccinations)-

We require a mandatory deposit of \$10.00.

This deposit will be <u>non-refundable</u> if there is no notice given for a cancellation.

However, it will be transferable if you need to reschedule.

Any remainder will be left as a credit on your account.

## For any standard appointments made-

We require a mandatory deposit at the time of scheduling. (\$30.00 per pet)

This deposit will be non-refundable if there is no notice given for a cancellation.

However, it will be transferable if you need to reschedule.

Any remainder will be left as a credit on your account.

### For any surgical appointments made-

We require a mandatory deposit (30% of the high end of procedure quoted per pet) at the time of scheduling.

This deposit will be non-refundable if there is no notice given for a cancellation.

However, it will be <u>transferable</u> if you need to reschedule.

Any remainder will be left as a credit on your account.

# WE REQUIRE 48 HOURS NOTICE OF CANCELLATION OR RESCHEDULING TO HONOR THE TRANSFER OF THE DEPOSIT.

I have read and agreed to the above policies for my pet to be treated at this Boyd's Creek Animal Hospital.

Signature:	Date:
Witness:	

We appreciate your understanding and willingness to work with us in this regard. We hope to continue to offer a high level of care for you and your pets!